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## MAUDE Adverse Event Report: EPIC SYSTEMS CORPORATION EPIC EHR EPIC SOFTWARE TRANSMISSION AND STORAGE


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### EPIC SYSTEMS CORPORATION EPIC EHR EPIC SOFTWARE TRANSMISSION AND STORAGE

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Event Date 06/10/2017

Event Type Malfunction

#### Event Description

There was a misidentification of the primary and private physician of this case that resulted in pt info and data being sent to the wrong physician, and a delay in it being distributed to the correct care team. Not only is this a hipaa violation, but it delays care upon transition from hospital. The ehr renders it difficult, if not impossible to, correct the error that populates many fields.

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Brand Name EPIC EHR

Type of Device EPIC SOFTWARE TRANSMISSION AND STORAGE

Manufacturer (Section D) EPIC SYSTEMS CORPORATION

Verona WI 53593

MDR Report Key 6642848

Report Number MW5070405

Device Sequence Number 1

Product Code [MMH](#)<sup>24</sup>

Report Source Voluntary

Reporter Occupation Physician

Report Date 06/13/2017

1 Device Was Involved in the Event

1 Patient Was Involved in the Event

Date FDA Received 06/13/2017

Is This An Adverse Event Report? No

Is This A Product Problem Report? Yes

Device Operator Health Professional

Was Device Available For Evaluation? Yes

Is The Reporter A Health Professional? Yes

Was the Report Sent to FDA?

Event Location No Information

Was Device Evaluated By Manufacturer?

Is The Device Single Use?

Is this a Reprocessed and Reused Single-Use Device? No

Type of Device Usage

#### Patient TREATMENT DATA

Date Received: 06/13/2017 Patient Sequence Number: 1

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